dazzle™ pawn

FREQUENTLY ASKED QUESTION

QUESTION: *I have installed the latest Dazzle™ upgrade but my screen still says I have the old version. Why is this?*

ANSWER: When you startup Dazzle™ the actual Dazzle™ program is loaded fresh each time from the server. If your workstation is not configured properly it is possible that it will not be loaded from the server, instead it may get loaded from the workstation's local C: drive. However when you upgraded, the new version was stored on the server, not on the individual workstation hard-disks.

The fix is very easy. Just click on OFFICE → CONFIGURATION → SYSTEM & TECHNICAL MAINTENANCE. Then click on *Connect to different database.* You will see the **data locations and connections** screen.

In the **Shared Storage Area** section at the bottom, click the *Browse* button and browse for the **Dazzle™ Pawn/common** folder on your **server**. This normally begins with two slashes followed by your server name such as **\\my server\Dazzle** *Pawn\Common*, but can sometimes begin with a letter between G and Z, such as **Z:\Dazzle Pawn\Common**. This is where Dazzle™ looks for the upgraded program each time it loads. Click **OK** to save, and Dazzle™ will remember this from now on. (see picture below). Close and Restart Dazzle™ to reload it.

EXCEPTION: If the computer you are working on **IS the server**, then this text-field should read **C:\Dazzle™ Pawn\Common.**