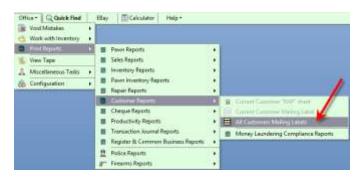


FREQUENTLY ASKED QUESTION

Question: How do I get customer demographics?

Answer: Customer Demographics can be pulled from Dazzle and put into an Excel spreadsheet so that you can use the data any way they want.

To get the raw demographic data from Dazzle:



In Dazzle click on Office -> Print Reports -> Customer Reports -> All Customer Mailing Labels.

This will open the Dazzle "Customer Mailing Labels" screen.

To get the most up to date demographic information, click on Load Statistics.





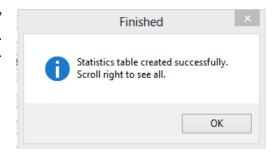
The Date Picker screen will appear. You can select Customers' by date of transaction.

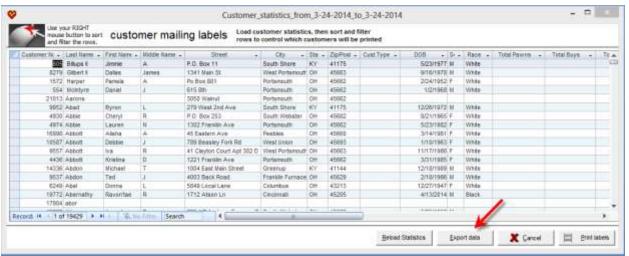


Click OK. Wait while statistics are compiled.

When Dazzle has completed its query, a "finished" message will appear.

Click OK to continue.



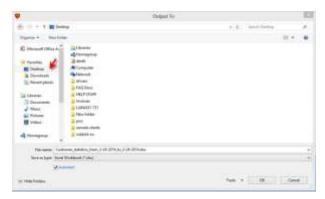


The spreadsheet you see next will be pawn, purchase and sales data for each customer, as well as information about their residence, DOB, etc. You can sort or filter this data in the usual way, by clicking the small icons on the column headings. To print mailing labels for your list of customers, click the "Print Labels" button.

However, if you want to analyze and/or manipulate the data in a more detailed way, you can export it to Excel (and other formats) with the "Export Data" button.

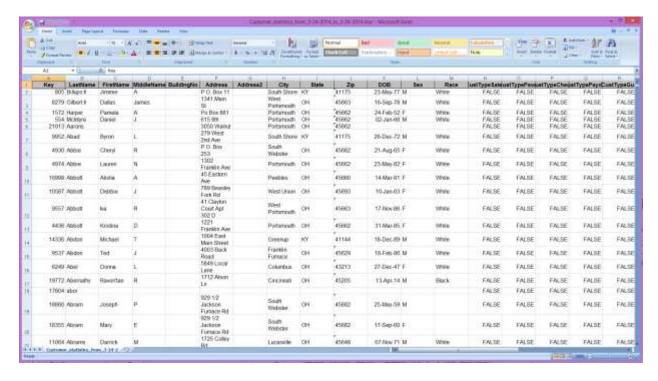


When you click this button the "Output to" dialog will appear. Select the format you want, such as Excel, and click OK.



Save the file to a location of your choice. In this example, the file was saved to the Desktop to be easily found later.

Here is an example of the statistics after being exported to Excel.



If you don't have a copy of "Excel", or "Word" you can still open these exported files with a free program called "Open Office"