



FREQUENTLY ASKED QUESTION

Question: In Ohio why can't I renew a pawn on its due date?

Answer: If you receive a message telling you "Payment is not allowed in advance" or "This pawn is already paid up to date" when you try to renew a ticket on its due date – this is normal behavior.

If you want to be able to accept such payments, go to OFFICE → CONFIGURATION → MASTER CONFIGURATION. Click the OPTIONS tab, and look for the line that says:

AllowRenewalsOnAnniversaryDate

Enter a 1 in the second column, to replace the 0 or blank which is currently there.

The options listed here are GLOBAL. They affect all stations in all stores. They are specialized changes and features created by tech support for special circumstances.
DO NOT CHANGE THEM UNLESS INSTRUCTED BY TECH SUPPORT.

Name	Setting	Description
30DayAPRCalc	0	Uses a 30 day basis t
AdvanceDateButStillCharge	0	Causes duedate to b
AJLLabel01	0	Prints Detroit police
AllowRenewalsOnAnniversaryDate	1	
BigKTicket	0	Turns on certain fiel
CheckForCompleteData	12	Customer Data Veri
CourtesyHoldsAreCOD	0	Takes payment for c
CustSSNOHTicket	0	Determines if SSN is

Restart Dazzle to complete the change.