

## FONTS DISAPPEAR FROM WINDOWS XP COMPUTERS EVERY TIME YOU RE-BOOT.

Some **Windows XP** users, and **Windows Server 2003** users have reported this problem. As far as we know, users of Vista and Windows 7 are not affected.

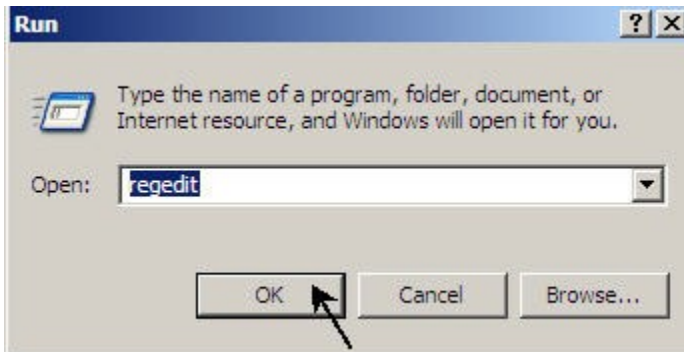
### Symptoms of this problem are:

- Barcodes print as numbers
- Numbers on Pawn Labels are not “**bold**”
- Words do not “fit” properly on screens or reports.
- Columns of ##### appear in reports.

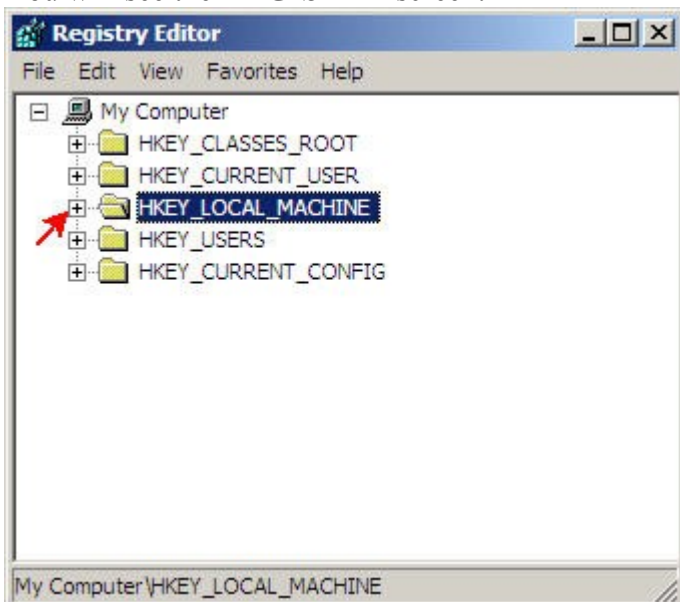
### How to fix the problem.

Close DAZZLE <sup>tm</sup> if running.

Click on the Windows **START** button (lower left)  
Click on **RUN**, then type the word **Regedit** and click **OK**



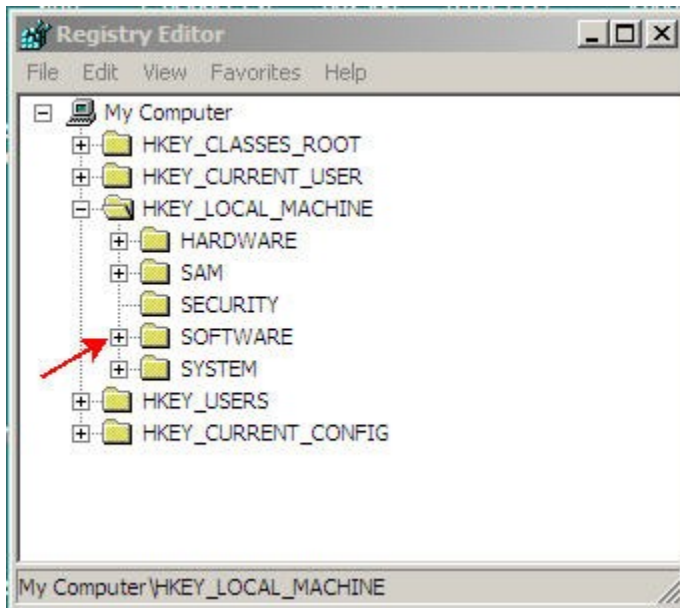
You will see the **REGISTRY** screen.



Follow these instructions VERY CAREFULLY ...

Click on the + beside **HKEY\_LOCAL\_MACHINE**  
This will cause the menu to expand.

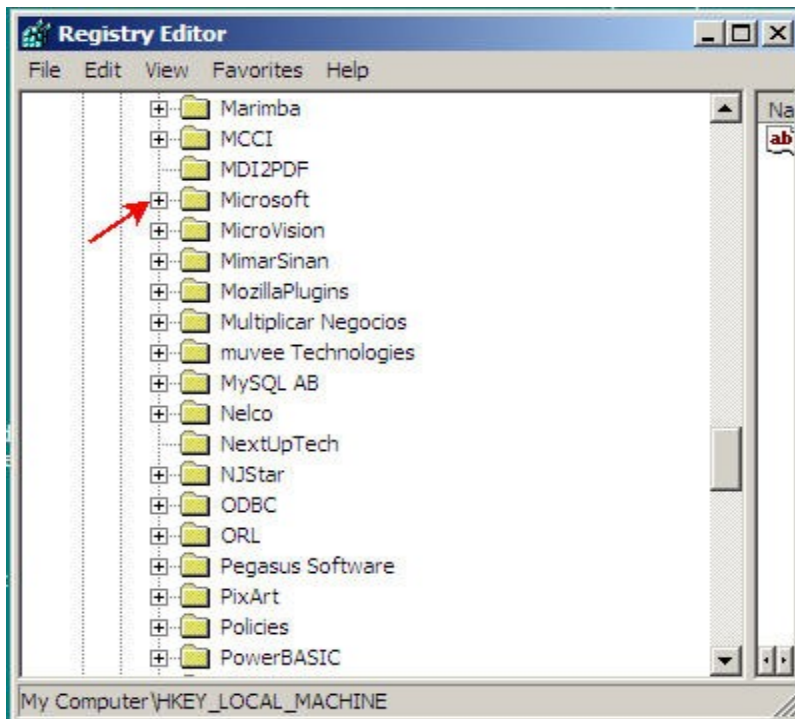
Look down the menu for **SOFTWARE** and click on the + beside it.  
This will cause the menu to expand again.



Now look down the expanded menu ...

Look for **Microsoft**

Click on the + beside **Microsoft**.

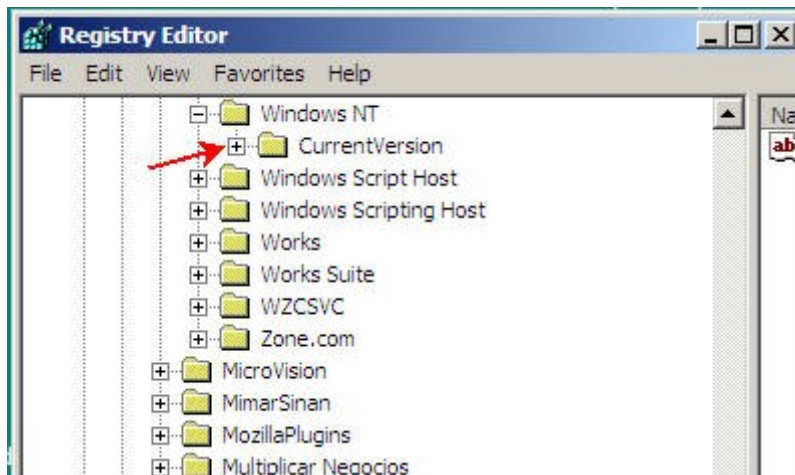


The menu will expand again.

Now look for **Windows NT** and click on the + beside it

You will then see **CurrentVersion**.

Click on the + beside **CurrentVersion**



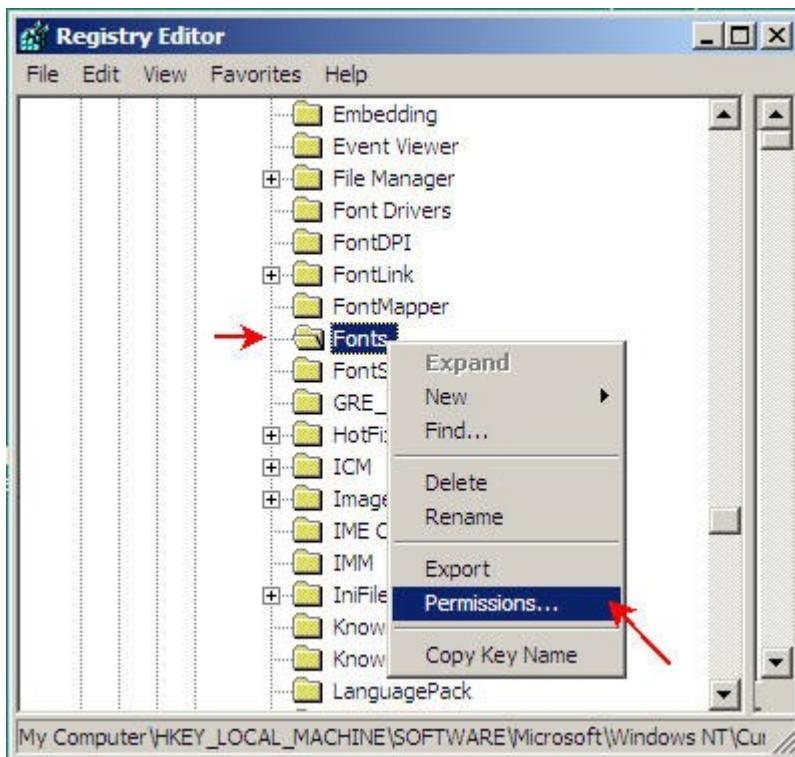
The menu will expand again.

Now look down the menu for **Fonts**.

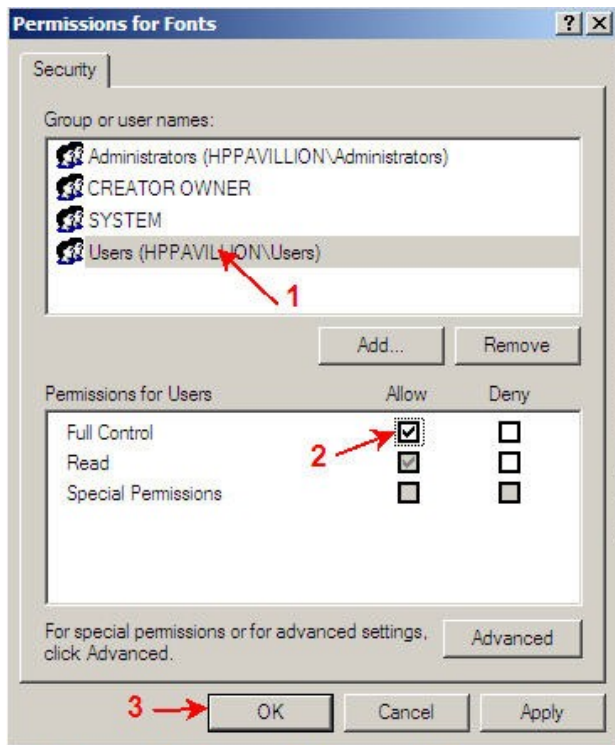
When you see it, **RIGHT**-click it with your mouse

A "popup" menu will appear.

Left-Click the word **Permissions**.

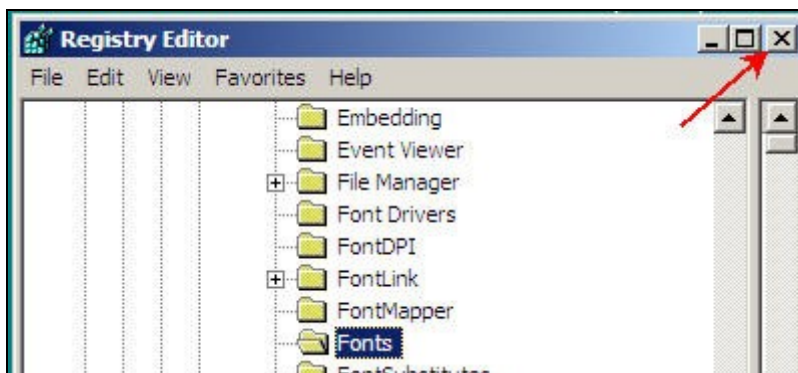


A **Permissions** screen will appear.



- (1) Click on **Users**
- (2) Click in **Allow, Full Control**. A checkmark will appear.
- (3) Click **OK** to close.

Close REGEDIT by clicking the **X** at the top right.



Lastly, you must make sure all the proper fonts are installed on your workstation, once and for all -- even if you have done this before. Run the program **dzInstallFonts.exe** on the workstation. If you don't already have this program, you can download it by going to the **www.DazzlePawn.com** website and clicking the **Download** tab. You will see the

**Dazzle Fonts Installation** program listed there. Click on it and select **Save** to download it to your **workstation**. We recommend saving it to your desktop. You will need a password to download it. Please [email us at tech support](#) for the password if you don't already know it. Once the program is saved to your desktop, double-click it to run it.

This process must be carried out on every workstation that is having a fonts problem, but you don't need to download the Fonts Installation program multiple times. If you like you can just copy it to a memory stick and move it from station to station.

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